



UNITED STATES OF AMERICA
FEDERAL LABOR RELATIONS AUTHORITY
WASHINGTON, D.C. 20424

December 20, 2019

21st Century Integrated Digital Experience Act Report

The U.S. Federal Labor Relations Authority (FLRA) is providing this report in accordance with subsection 3(d) of the 21st Century Integrated Digital Experience Act (21st Century IDEA), Pub. L. No. 115-336 (Dec. 20, 2018). The FLRA currently provides two major public facing digital services: *FLRA.GOV* and *EFILE.FLRA.GOV*.

The FLRA's public website *FLRA.GOV* is the main source of information regarding organizational data, press releases, resources and training, decisions from all FLRA components, and links to other relevant resources. The other major public-facing website provided by the FLRA, *EFILE.FLRA.GOV*, allows parties to file unfair labor practice charges, arbitration appeals, requests for impasse assistance, and other charges relevant to the mission of the FLRA.

These resources, in place before the passage of the 21st Century IDEA, are generally compliant with all of the requirements of subsection (3)(a) the Act. With respect to section 508 compliance, for each website, the FLRA is investigating the cost of contract assistance for testing and development with ongoing compliance auditing and management. Initial estimates indicate a cost of approximately \$50,000 and an ongoing yearly cost of \$1,500-\$5,000. These efforts will likely take place in fiscal year 2021, subject to available funding.